

RESIDENTIAL UTILITY INFORMATION:

Due to contracted utility service providers increasing their service rates in 2023, the Borough will need to increase our Refuse, Sewer, and Water rates, accordingly. **The water rate increase imposed by the Borough is for non-PA American Water customers.** Sewer and water rates will both increase by 8%, while Refuse fees will increase to \$112.50 per quarter per dwelling. Rate increases for water and sewer will be reflected on first quarter utility bills in 2023, and the refuse rate increase will take effect on the fourth quarter utility bills in 2022.

The decision to significantly raise Refuse fees was not one that was easily made by Borough Council. The Borough is absorbing 20% of the increased service contract cost to help ease the impact on residents. The need to raise the fee is a culmination of many things, including a seven-year contract coming up for renewal and Refuse fee that has not been increased for fifteen years. The fee for 2023 is comparable with other municipal programs that offer far less services than Borough residents currently receive. The Borough believes it is important to maintain the high level of service our residents have grown to expect over the years, including keeping the curbside yard waste program and weekly collection schedule.

The Borough will also discontinue using the Ithaca, New York payment processing service for utility payments. As of the first quarter utility billing in 2023, residents will be able to mail payments directly to Borough Hall, 22 Reading Boulevard, Wyomissing, PA, 19610. The ACH payment service will still be available for residents, as well as credit card payments by phone, delivery in the drop-box outside the Borough Hall main entrance, or in person via check, cash, or credit card. **As a reminder, if you have your utility payment set up as direct debit through your bank, please make sure you update the new payment address with your bank. Failure to do so may delay your payment, and cause late payment fees to be imposed on your utility account, by the Borough.**

Beginning January 1, 2023, the Refuse and Yard Waste hauler will change to J. P. Mascaro. Refuse, Recycling, and Yard Waste guidelines will remain the same as prior years. Please revert to your recently mailed copy of the Citizen Newsletter and Talking Trash publications for more information. Schedules for Refuse and Recycling will also remain the same, however, Yard Waste will now move to Mondays during the Yard Waste collection period. J.P. Mascaro has mailed a flyer including a list of reminders when preparing Refuse, Recycling, and Yard Waste for weekly collections, as well as the schedule updates. If you have not yet received your flyer, please click [here](#) for your copy.

COMMERCIAL UTILITY INFORMATION:

Due to contracted utility service providers increasing their service rates in 2023, the Borough will need to increase our Sewer and Water rates, accordingly. **The water rate increase imposed by the Borough is for non-PA American Water customers.** Sewer and water rates will both increase by 8%, and the new rates will be reflected on your January 2023 utility bills.

The Borough will also discontinue using the Ithaca, New York payment processing service for utility payments. As of the first quarter utility billing in 2023, businesses will be able to mail payments directly to Borough Hall, 22 Reading Boulevard, Wyomissing, PA, 19610. The ACH payment service will still be available for residents, as well as credit card payments by phone, delivery in the drop-box outside the Borough Hall main entrance, or in person via check, cash, or credit card. **As a reminder, if you have your utility payment set up as direct debit through your bank, please make sure you update the new payment address with your bank. Failure to do so may delay your payment, and cause late payment fees to be imposed on your utility account, by the Borough.**