



IMPORTANT NOTICE

Dear Resident:

Layne Inliner, LLC is under contract with the City to perform sanitary sewer "cured-in-place" rehabilitation of the pipe system serving your residence. This is an entirely "trenchless" process which will minimize root and water infiltration problems, and provide a more structurally sound pipe without the need for excavation. A liner will be inserted into the existing sewer pipe through manholes located in the street outside your home. The liner will then be "cured-in-place" to form a pipe within a pipe. During this process, your sanitary sewer service will be interrupted for eight (8) hours.

Prior to the lining process, high pressure sewer cleaning will be performed. If a sewer trap or plumbing fixture is defective backwash from the sewer cleaning procedure could be directed into your home through a plumbing fixture (toilet, sink, etc). If this occurs, please contact the phone numbers below.

It is critical that during this eight (8) hour period you minimize your water use. We ask that you eliminate such activities as laundry, dishwashing, and showers during the time specified for construction. **You may flush your toilet when necessary.** Any sump pumps connected to the sewer system must be disconnected and/or discharged elsewhere to avoid damage to our liner, or backups in your basement. **Failure to follow these instructions may cause a sewer backup in your home.** Please remember that your water will not be turned off, but your wastewater will not be able to exit your home as it normally would.

Our product does create an odor (glue or fiberglass odor) that can get into your home for several different reasons, for example, clogged or improper plumbing vent, dry sink traps or in some older homes floor drains that are hooked directly into your sewer lateral. If you detect an odor please ventilate your home by opening a window, the odor is not harmful and will dissipate quickly. Please contact the phone numbers below should you have any questions of concerns.

The scheduled date for this activity is _____

You will be notified again before work begins on the pipe serving your home.

For general information regarding the construction project please contact the general contractor Layne Inliner at (800) 655-1171. In the event of a sewer emergency, Layne Inliner Superintendent Andrew Mathison may be reached 24 hours per day, 7 days per week at 617-418-9654. Project Manager Orlando Holmes can be reached at 240-278-4258. Nate Holmes Branch Manager can also be reached at 207-841-0906.

Sincerely,
Nate Holmes
Branch Manager

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